



Customer success story

Challenges

Kāinga Ora utilises a fleet of physical and virtual Citrix NetScaler appliances that are critical to conducting their day to day business, performing services such as load balancing, content switching, authentication and secure remote access. With the physical appliances approaching end of life, oobe was tasked with:

- Finding the best solution to migrate the services off the aging fleet of physical appliances and take advantage of a fully virtualised NetScaler platform across the entire fleet; and
- Perform the migration without any service downtime or interruption

Solution

oobe worked with Kāinga Ora to setup new virtual NetScaler appliances with the latest firmware. This ensured the optimal security baseline and access to all the latest features prior to moving onto the 'next steps' the migration of the production configuration to the new appliances.

oobe worked with Kāinga Ora to manage the migration of the platform from physical NetScaler appliances to virtual NetScaler appliances, with zero down time

The migration to virtual NetScaler appliances significantly reduced the reliance on hardware. The result was able to alleviate any future concerns about physical appliances reaching end of life and costs associated with hardware upgrades and/or migrations; and

The cyber security posture was enhanced, additional feature availability, improved performance, and a simpler means for Kāinga Ora to scale out services going forward.

Kāinga Ora has since engaged oobe to provide ongoing managed services for their environment.

Assisting with the management, monitoring and 3rd level escalation in support of the NetScaler fleet; and

Providing ongoing, proactive architectural recommendations for service improvement.



About

Kāinga Ora Homes and Communities brings together the people, capabilities and resources required to achieve a more cohesive approach to delivering the Government's priorities for housing and urban development in New Zealand.

"oobe is a very proactive team and we're happy with the support and service they provided"